WHAT IS A GHOST KITCHEN?









A professional restaurant kitchen making food for delivery only. While ghost kitchens have all the equipment a standard restaurant kitchen has, they do not have a space where customers can dine in or pick up takeout.



Ghost kitchens began growing in popularity as a way for individual concepts to start up with lower cost to entry, or to join an expensive market while keeping overhead low. Some pop-up concepts used this to find a long-term business strategy.

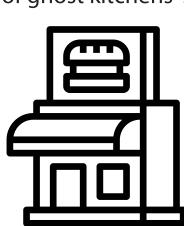






The rising delivery trend and success of these new ghost kitchens drove more openings.

Major brands began to take notice of ghost kitchens' success.



ENTERPRISE BRANDS ADOPT GHOST KITCHENS



Lower overhead costs.



Enter a new market or expand in a market with less risk.



Use as a test kitchen, with easy menu and marketing updates.



Capitalize on rising delivery numbers.

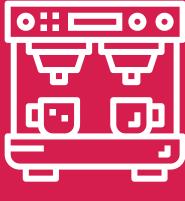
What does the future of ghost kitchens hold?



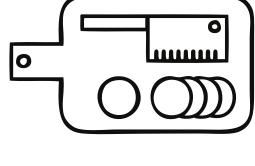


Easier delivery-only/app-only menus. Test kitchen items evolve into fully separate menus.

Increased automation further lowers prime costs.



Commissary kitchens blend with ghost kitchens to better serve a regional need.



Visit www.synergysuite.com to learn how to integrate FOH and streamline operations across

all locations—dine-in, drive thru, commissary and ghost kitchens.

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